



Ultimate Veterinary Clinic Newsletter

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SUMMER 2013



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Our core values:

- The well-being of you and your pets
- To provide high quality medicine and surgery
- Honest and reliable vet care
- Continually updating our knowledge and services
- Striving to build a long term partnership with you and your pets

Our facilities and services include:

- Routine veterinary consultations, vaccinations and microchipping.
- Small Animal surgical facilities; elective & specialised.
- In-house diagnostics; pathology, ultrasonography, digital radiology.
- Quarantine
- Pet food and other pet supplies

Welcome to Ultimate Vet Clinics Summer edition newsletter

We are very excited to say that each season we will be able to email you all the latest clinic news, special offers, upcoming events, and any clinic promotions and discounts.

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Ultimate Vet welcomes any suggestions or ideas of things you would like to see in our newsletters. If you have anything to share, drop us a line at info@ultimatevet.com.au and we'll see what we can do for you.

We appreciate your feedback



To All Our Loyal Clients,
Wishing you and your families all
A Very Merry Christmas
And A Happy and Safe New Year

We look forward to seeing you and your pets
in 2014!

From Bob, Sandra and all the team
At Ultimate Vet Clinic



Latest News:

We would like to welcome two new staff member joining our team

Dr Natalie Kerpen and our Junior nurse Monica

Natalie is currently on her Honeymoon In Africa and climbing
Mt Kilimanjaro. GO NAT!!!



Natalie started her veterinary career as a vet nurse at a mixed animal practice near Mt Dandenong. In 2010 she graduated with honours from The University of Melbourne and commenced work as a vet at the same practice. After over 2 years as a mixed practice vet she is looking forward to joining the team at Ultimate Veterinary Clinic and concentrating on the care and treatment of small animals.

Natalie loves spending time with her boxer puppy called 'Poppy' and her Russian Blue cat, 'Roland' who thinks he's a dog. She also has a horse called 'Squirt' and tries to fit in a ride as often as possible. In her spare time she enjoys travelling, attempting to grow fruit and veggies, and trying to keep fit.

Monica has joined the Ultimate team after working a 1 1/2 years at a boarding kennels.

Monica has always had a passion for animals,

After completing her diploma of events management and working in restaurants Monica decided to turn her passion into a long term career.

Monica owns a spoilt English staffy called Zenah and in her spare time loves food and cooking.



Noise Phobias

While we're looking forward to the Christmas and New Year's fireworks, your dog may be feeling otherwise. Noise phobias in our pets can include anything they associate with a bad experience or sudden, loud noises that startle them. We often leave our furry friends at home while we go and enjoy the festive fireworks display, only to come home to a petrified pet and a home or garden in disarray. During the episode, your pet may display signs such as seeking comfort, hiding, trembling, destruction of exit points, escape attempts resulting in self-harm, pacing, drooling, aggression. In the event of a successful escape, your dog may even end up missing. Noise phobias can be dealt with in a number of ways, but it is important to keep in mind that a multi-faceted approach and dedication is required.



Key tips on how to manage your noise-phobic dog at home:

1. Providing an area for your pet where they feel safe and cannot harm themselves. For some pets this may be a bathroom, a crate, a closet or even being close to you.
2. Distraction during the fireworks. You can use high-value treats (such as chicken or cheese) and practice commands such as sit and stay to focus your pet's concentration on food rather than fireworks.
3. A Thunder-shirt may help some dogs. This shirt wraps around the dog firmly, providing them with comfort during the episodes of loud noise. This has been a great success in a number of our patients.
4. Stroking or brushing your pet may also help to calm them down.
5. Gradual desensitisation in winter by playing a recording of the noise that triggers your dog's anxiety. This should be played initially at a low volume with treats and comfort to train your dog into considering it as a positive experience. This is a behavioural modification technique so it is important to understand that it may take some time before your pet improves. It is recommended that you seek further advice regarding this matter from a pet behaviour professional.
6. Playing white noise or having the radio or television on during the trigger may help distract your dog.
7. Remember to always remain calm and soothing towards your pet as they are undergoing a very stressful episode.
8. Pheromones and medications can also be used in conjunction with the above methods, and often increase the success of managing your pet's noise phobia. However please seek veterinary advice before medicating your pet.

Of course, if your pet is injured during its escape attempts or fearful episodes, veterinary guidance is recommended.

Make sure your pet has sufficient ID and is microchipped.



Latest news:

Also we would like to wish Julie and Jessie all the best for February and March next year on the arrival of their little bundles of joy. Good luck Guys!

We will keep you all updated when they arrive

NEXT MONTH:

January: A very BIG happy birthday to Sandra

February: A Very happy birthday to Kylie



**Help improve your pets behavioural problems through *puppy socialisation*.
Socialise your pet today and make him a great pet and lifelong companion!**

Puppy classes focus greatly on socialisation. Having your puppy learn how to play and interact with other dogs is an essential part of your puppy's early development

Each puppy class runs for 4 weeks, covering subjects like nutrition, vaccinations, worming, toilet training and basic obedience and behaviours.

New classes will begin on: 7th January, 4th February Each class is run on Tuesday nights from 6-7pm

Call us now and speak to Monica to secure your spot! Places are strictly limited.

8790 2425



DON'T FORGET TO



Remind your owners to keep you cool over the hot days of summer and safe over new years when you hear fireworks! Woof!